



PERSONAL STATEMENT

As a customer-focused Professional, I aim to deliver a great service at your Hotel and Restaurant, offering expertise in preparing and serving food and beverages, analysing needs of a guest, and responding quickly to all requests.

As an experienced Waiter and Sommelier, I am a well-spoken person that represents your Hotel and Restaurant keeping up standards to its highest, excelling in fast-paced environments.

Friendly, motivated, and resourceful at all times, by all means.

EMPLOYMENT

Nov 19 - Jan 23

Hidden data Zagreb - CROATIA) - Croatian cuisine tasting menus followed by local wines
Building the standards of restaurant from top to the bottom

- Improving the highest standards of hospitality, managing daily orders and suppliers
- Organising events: from booking to completion (dinners, tea parties, picnics, festivals, etc.)
- Participating in the creation of daily and weekly menus, finest hospitality environment and surrounding

Oct 18 - May 21

Asst. HEAD BUTLER / Traveling PA - Royal Family in KSA (Riyadh, Sharma, Al Ula - KSA) -
By understanding Principal's unique needs - creating His daily agenda as easy as possible

- Scheduling personal appointments and meetings, always Hands-on
- Planning and coordinating Children and Family activities, events, and travels.
- Working closely with staff from other Departments (Procurement, Housekeeping, Landscape)
- Running of the Household, performing administrative and household tasks

Jan 17 - May 18

STUDENT HEAD BUTLER, HOUSE BUTLER - The International Butler Academy (Simpelveld - THE NETHERLANDS) -
Maintaining the highest five star standards for our Students and their Life-changing experience

- Specialising in the training of high calibre individuals for Private Households
- Delivering an impeccable service, meeting an expectations of the Principle
- Teaching the correct presentation in silver service and mis-en-place before and during service

Mar 16 - Jan 17

SOMMELIER, FOOD PRESENTATION SERVICE - 360degrees (1 Michelin Star) (Dubrovnik - CROATIA) -
Carrying out all functions properly assigned at the moment

- Collaborative forward moving not ordinary restaurant business with team, endless reinvention
- Sophisticated communication and dealing with guests from different cultures
- Strong efficient service by top fine dining standards

Oct 14 - Feb 16

GENERAL ASSISTANT BUTLER, Asst. VILLA MANAGER - Villa Hortensia (Mali Lošinj - CRO) -
Exceptional Butler and Silver service, Wine cellar management, Food Presentation

- Magnificent Art of Service provided to Member of the British Royal Family.
- Consistently submitted exceptionally well service, dedicated and hardworking atmosphere
- Setting Profitable Partnerships with Affiliates (e.g. airlines, web portals) & Travel Agencies

EDUCATION

Dec 22 Certified Head Butler / House Manager - School for Butlers and Hospitality

Dec 22 Wine & Spirit Education Trust 3rd level by Wine Academy Croatia*

Dec 22 Certified Sommelier - Croatian Sommelier Club by Association de la Sommellerie Internationale*

Mar 22 Certificate of Achievement for ten weeks program - « School of Rhetoric Demosten »

Feb 22 Certificate of Achievement for two days program NLP Basic - « Saša Tenodi NLP Seminars »

Mar 17 Graduated Butler (Diploma with Merit) - « The International Butler Academy »

Jun 12 Graduated Professional - « Croatian Catering and Tourism Management High School »

*(Awaiting Final Exam)

OTHER DATA

LANGUAGES:

Croatian - Mother Tongue (C2)

English - Fluent (C1)

PERSONAL MISSION STATEMENT

“To serve as an example to others by living my role not as a profession, however, as a vocation. To give my very best performance every and each day. To live with integrity and empathy, and be a positive force in the lives of others.”

HEALTH STATEMENT - Available at any moment

POLICE CLEARANCE CERTIFICATE - Available at any moment

LETTERS OF REFERENCE - Two letters available at any moment