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Zagreb, Croatia

Work experience

Restaurant Ankora, Island Krk, owner
K.Loncaric

May 2022 — October 2022

Head Waiter

- season job without free day
- education and mentoring of new employees
- writing schedules for employees on a weekly basis
- sale and filleting of fish
- taking food and beverage orders
- serving food and drinks
- creating a pleasant and positive environment
- issuing bills and billing
- teamwork

Restaurant Ankora, Island Krk, place Silo,
owner K.Loncaric

July 2021 — October 2022

Waiter

- season job without free day
- sale and filleting of fish
- taking food and beverage orders
- serving food and drinks
- creating a pleasant and positive environment
- issuing bills and billing
- teamwork

Camp Oliva, Island Pag, Place Novalja

May 2021 — July 2021

Head waiter

- season job without free day
- opening new restaurant in the camp
- writing schedules for all employees
- making food and beverages menu
- making target plan, projection
- taking food and beverage orders
- serving food and drinks
- teamwork
- motivation team of cca 10 employees

OPG Pehar, city Zagreb

October 2020 — May 2021

Sales assistant

- communication with customers
- visual merchandising
- sales fruits
- additional sales

Konoba Pescaria, Mrzli Edo d.o.o., Island Pag, place Simuni

June 2020 — September 2020

Waiter

- season job without free day
- taking food and beverage orders
- sales and filleting fish
- serving food and drinks
- creating a pleasant and positive environment
- issuing bills and billing
- teamwork

Caffe&cocktail bar Cvjetni, Orbico d.o.o., city Zagreb

January 2020 — May 2020

Waiter

- representation and sales 4 types of coffe Lavazza
- serving drinks
- issuing bills and billing
- teamwork

Konoba Pescaria, Mrzli edo d.o.o., Island Pag, place Simuni

June 2019 — October 2019

Waiter

- season job without free day
- taking food and beverage orders
- sales and filleting fish
- serving food and drinks
- creating a pleasant and positive environment
- issuing bills and billing
- teamwork

Caffe&cocktail bar Neptun, Island Hvar, place Starigrad

May 2018 — October 2018

Waiter

- season job without free day
- serving hot and cold drinks, cocktails
- taking beverage orders
- issuing bills and billing
- teamwork

Caffe bar Rituals, city Zagreb

August 2017 — April 2018

Waiter

- taking beverage orders
- issuing bills and billing
- teamwork

OVS croatia, place Zagreb

November 2016 — May 2017

Store manager

- leading a team of approximately 10-20 employees
- writing schedules
- organizing working in stock
- controlling dressing room
- head on cash till processes
- organizing sales discount campaign

Bershka, Inditex group

April 2012

Sales assistant, head of the men's department, deputy store manager

- sales
- projecting target plan
- controlling dressing room
- head on cash till
- visual merchandising
- writing schedules
- traveling and opening new stores
- education new employees by rules of company

Terranova, city Zagreb and Zadar

September 2010 — December 2012

Sale assistant, store manager

- working in three stores
- sales
- controlling dressing room
- head on cash till
- visual merchandising
- education new employees

Education

High school

September 2006 — August 2010

The first TESLA technical school

Interests

I see myself as a communicative, positive and cheerful person. I proved to be a quality team worker who always tries to do everything necessary for colleagues and guests. Interests are to continue working as a waiter or as a head waiter.